## personele dienstverlening op één lijn met uw personeel

Surname	:	
First name	:	
Address:		
Postal code and residence	:	
Telephone number:		
E-mail	:	
Date of Birth	:	

Bakker, M.E. Machteld Burg. Schoutsenstraat 32 1671 EC Medemblik 06-14552876 machteld@virtuspd.nl 17<sup>th</sup> of April 1979 Medemblik



## Personal Profile

I am analytical, decisive and results oriented. Further on I have excellent communication skills and I am a problem solver. My vision is that there needs to be a good balance between the business side of Human Resources and the way how you treat your employees as Human Capital. Also, I believe that good payrolling is the basis on which Human Resources can grow. If your payrolling is not done correctly, you have unhappy staff. I am used to checking the promised individual Compensation and Benefits during payrolling each month.

## Work history

01/08/2013 – October 2018	:	Virtus Personele Dienstverlening
Position	:	Owner/ HR- Advisor/ Business Partner/ Manager
Activities:		HR Consultancy, HR Management, HR Administration, Interim HR

## Experienced with:

Designing, implementing various policies like: appraisals and evaluations, sick leave policies, Corona, Training & Development. Case management (WvP). Compensation & Benefits design, Performance Management, Development and Learning and HR-advice. Complete recruitment process. Advising and writing reports with labour law issues, coaching and conflict mediation. HR administration like and payrolling. Experience as part of the MT and Work Council (OR).

**Customers:** Van der Plas Sprouts, CCI B.V., Primus Wafer Paper, Botman Comfort BV/ Neptune, Bakkerij Besseling, Bakkerij Smit, Vyva Fabrics, building company in Volendam, Helex, Madam Cocos

01/2008 t/m 14/10/2018	:	Hessing Zwaagdijk BV
Position	:	HR Advisor
Job purpose:		Providing an important contribution with the development and performance
		of the HR Policy and HR instruments.

- Advising management concerning the practise of HR Policies on a tactical and a strategic level.
- Company contact for a wide variety of HR subjects, like the development and coaching of leadership and/or teams, working conditions and evaluation instruments.
- Advising management and employees about onboarding, career opportunities and possibilities.
- Recruitment and designing job and task descriptions
- Compensation & Benefits.
- Case management (WvP) and outplacement.
- Conflict mediation and negotiations of dismissal, coaching employees and managers.
- Responsible for yearly salary systematics and evaluations.
- Making a variety of procedures, workflows and policies.
- Coaching employees and managers.
- HR administration and reporting as well as checking the worked hours, compensation & benefits and salary slips per 4 weeks payment (Payrolling).
- Handling conversations with employees about a reorganization and offer them different options.
- Facilitator on the job for introducing and acting upon Performance Behaviour Management



HR Projects such as: HR Manual, Training about Case management and sick leave, Training job interviews, Improvement of Personal Information System and Onboarding

HR for the following departments: Packaging Production, Technical Maintenance, Quality Control, Expedition and related departments, ICT, Operations Excellence, Finance and Facilities management

On part-time basis 125 FTE. On fulltime basis 220 FTE.

06/2007 – 01/2008 Position	:	Mercurius Groep B.V. – Wormerveer HR Administration Employee	
06/2006 - 06/2007	:	VEZET	
Position	:	HR Advisor	
09/2001 - 06/2006	:	Adecco – Noord-Holland	
Position	:	Recruitment Consultant	
<b>Education</b>			
2011 - 2012	:	Coaching (Psychology) (Higher level)	Certificate
2003 - 2006	:	HBO (University) Human Resources and Labour	Diploma
2001 - 2003	:	MBO (University) Legal Social Worker	Diploma
		Employment and Human Resources	
1997 – 1999	:	Pre-University Education	No diploma
1995 – 1997	:	Higher General Secondary Education	Diploma
1991 – 1995	:	General Secondary School	Diploma
Training courses			
2020		Strategic Recruitment (Studytube)	
2020	:	Basis skills for a municipal official (Studytube)	
2020		Lean Orange Belt (Studytube)	
2020	:	Conversation Personal Development skills (Study	vtube)
2020	•	New Performance Management (Studytube)	(ubc)
2020		Essentials Modern HR Cyclus HR Academy	
2020	·	WAB Labor Law Seminar	
2019 t/m ongoing		Excel Course	
2019 Uni ongoing 2018	•	HR Academy Boostcamp Onboarding	
2018 2017 - 2018		Training experienced communication skills	
2017 - 2018	·	Model Baarda (Compensation System)	
2017		Workshop take control of sick leave	
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2016	:	Legal facts concerning financial problems of emp	noyees
2008, 2013, 2014, 2015, 2016		Cobra basis, management and report builder	
2014	:	Crucial conversations	
2013	:	Facilitator (auditor performance behaviour manag	gement)
2012	:	Workshop Social Media	
2010 - 2011	:	Coaching on development and results	
2009	:	Effective Communication	
2008	:	Course ATPS (worktime registration program)	
2008	:	Actual Labour Law	
2007 -2008	:	Management training	
2002 -2006	:	Training recruitment/STARR, financial pricing, a	issessments,
		Flexlaw & Labourlaw	



ICT knowledge:			
	:	MS Office	Experience
	:	Personal Information System	Experience
		Loket Cobra, Persmaster and Perman	-
	:	Other programs	Experience
		ATS (Recruitmentsystem)	-
		ATPS/PC Time (time registration)	
Languages:			
	:	Dutch Written	Native
	:	Dutch Spoken	Native
	:	English Written	Good/ Excellent
	:	English Written	Good/ Excellent

Other activities:

-Workshops/ training;

-HR Project Pension;

-Advising education to level the studies with the practical parts of a work environment -Advising a training committee with FNV, CNV and the foundation